

Cancellation Policy

Client cancellation – If you cancel more than 48 hours before the time of our meeting you are entitled to a full refund or to reschedule your session. If you cancel between 48 and 24 hours before the time of our meeting I will refund you 50% of the price you paid for the session. If you cancel the session less than 24 hours in advance there will not be any refunds and you will lose the session.

No Show – No Shows are considered as less than 24 hours notice and therefore you will lose the session.

Coach Cancellation – If for any unforeseen reason I need to cancel the session I will always give you as much notice as possible. If for any reason I am not able to give you more than 24 hours notice, you will be able to get a full refund for the session we were not able to have and you will have the opportunity to book an additional session for free.